DEPARTMENT OF HEALTH AND FAMILY SERVICES Division of Disability and Elder Services Printed 07/28/2006

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

Facility Information

Facility Name: LONGVIEW TERRACE I (410524) Address: 3136 LONGVIEW LN, SUAMICO, WI 54173

License Status: REGULAR

Licensed/Certified/Registered 10/01/1998

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5240

Survey History

Survey ID: 0096506 End Date: 02/07/2006 Type: OTHER Purpose: VERIFICATION VISIT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10007259 Served 03/14/2006

		<u>Compliance</u>		
Deficiencies Cited	Subject Area	<u>Veri fied</u>	Corrected	
83.07(14)(a)	POSTINGS OF CITATIONS AND NOTICES			
83.11(3)(a)	RESPONSIBILITIES			
83.13(7)(a)	EMPLOYE PERSONNEL RECORD			
83.19(1)(d)	PHYSICAL OR MENTAL CONDITION			
83.21(4)(g)	FAIR TREATMENT			
83.41(10)(a)	BUILDING MAINTENANCE			
83.53(3)(c)	UNOBSTRUCTED TRAVEL			

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Survey ID: 0095870 End Date: 08/24/2005 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10007216 Served 12/08/2005

		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.11(3)(a)	RESPONSIBILITIES	02/01/2006	No
83.13(7)(a)	EMPLOYE PERSONNEL RECORD	02/01/2006	No
83.19(1)(d)	PHYSICAL OR MENTAL CONDITION	02/01/2006	No
83.21(4)(c)	TELEPHONE CALLS	02/01/2006	Yes
83.21(4)(g)	FAIR TREATMENT	02/01/2006	No
83.35(12)	PEST CONTROL	02/01/2006	Yes
83.41(10)(a)	BUILDING MAINTENANCE	02/01/2006	No
83.54(3)	STORM WINDOWS AND SCREENS	02/01/2006	Yes

Survey ID: 0093345 End Date: 09/02/2004 Type: OTHER Purpose: VERIFICATION VISIT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0091251 End Date: 10/01/2003 Type: STANDARD Purpose: SURVEY/COMPLAINT/SELF REPORT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #10006899 Served 10/22/2003

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.14(5)	TRAINING NOT AFFILIATED WITH CBRF	09/02/2004	Yes
83.21(4)(h)	PRIVACY	09/02/2004	Yes
83.32(2)(c)1	ANNUAL EVALUATION-PARTICIPATION	09/02/2004	Yes
83.33(2)(d)	COMMUNITY ACTIVITIES	09/02/2004	Yes

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Enforcement History

Date: 11/11/2005 SOD #10007216 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

PROVIDE TRAINING

FORFEITURE---83.11(3)(a)

FORFEITURE---83.17(7)(a)

FORFEITURE---83.19(1)(d)

FORFEITURE---83.21(4)(c)

FORFEITURE---83.21(4)(g)

FORFEITURE---83.35(12)

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Madison WI 53701-2969

Complaint History					
Date Complaint Received: 01/12/2006 Date Investigation Completed: 02/07/2006					
Subject Area(s)	Result	<u>SOD #</u>			
ABUSE	SUBSTANTIATED	02/07/06			
MEDICATIONS	NOT SUBSTANTIATED				
ADMINISTRATION PROGRAM GERMAGES	NOT SUBSTANTIATED	00/07/07			
PROGRAM SERVICES	SUBSTANTIATED	02/07/06			
Date Complaint Received: 09/16/2005	Date Investigation Completed: 10/07/2005				
Subject Area(s)	Result	<u>SOD #</u>			
RESIDENT RIGHTS	NOT SUBSTANTIATED				
Date Complaint Received: 08/19/2005	Date Investigation Completed: 10/07/2005				
Subject Area(s)	<u>Result</u>	SOD#			
RESIDENT RIGHTS	SUBSTANTIATED	11/11/05			
ABUSE	NOT SUBSTANTIATED				
MEDICATIONS	NOT SUBSTANTIATED				
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED				
PROGRAM SERVICES	NOT SUBSTANTIATED				
Date Complaint Received: 07/29/2005	Complaint Received: 07/29/2005 Date Investigation Completed: 08/25/2005				
Subject Area(s)	<u>Result</u>	SOD#			
PHYSICAL PLANTS & SAFETY HAZARDS	SUBSTANTIATED	11/11/05			
HOMELIKE ENVIRONMENT & CLEANLINESS	SUBSTANTIATED	11/11/05			
Date Complaint Received: 10/25/2004	Date Investigation Completed: 10/07/2005				
Subject Area(s)	Result	<u>SOD #</u>			
RESIDENT RIGHTS	NOT SUBSTANTIATED				